



ACCESS TO SERVICES

IN THE MINORITY OFFICIAL LANGUAGE IN CANADA, 2022



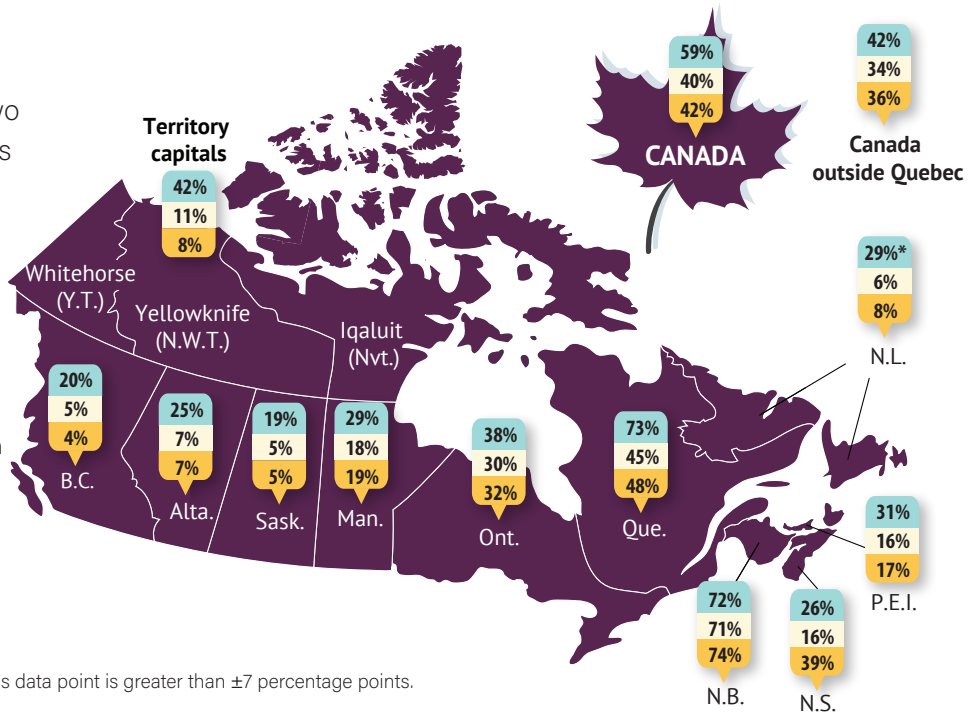
Government services

In 2022, **73%** of **English-speaking** adults in Quebec had, in the previous two years, **always or often** received services from the federal government in their language, compared with **42%** of **French-speaking** adults in Canada outside Quebec.

Percentage of adults in the official language minority (OLM) population who always or often received services in their language, by level of government, 2022

- Federal government
- Provincial or territorial government
- Municipal government

*To be interpreted with caution as the margin of error for this data point is greater than ±7 percentage points.



Health care or services

Percentage of adults¹ in the OLM population who generally always or often received health care services in their language

English-speaking adults in Quebec **52%**

French-speaking adults in Canada outside Quebec **43%**



Justice services

Percentage of adults in the OLM population who used their language in their interactions or dealings with the police, lawyers or notaries in the previous five years

English-speaking adults in Quebec **81%**

French-speaking adults in Canada outside Quebec **52%**



Services for immigrants

Among immigrants in the OLM population who arrived in Canada as adults and received assistance in one of the official languages to facilitate their integration into the community, **8 in 10** received it in the minority official language.



1. Among adults who felt it was somewhat important, important or very important to receive health care or services in the minority official language.

Note: In this infographic, adults who received services in their language include those who received them in minority official language only, or in both the minority and majority official languages.

Source: Pépin-Filion, D., L. Cornelissen and É. Lemyre, 2024, "Situation of English-speaking populations in Quebec and French-speaking populations in Canada outside Quebec: Results of the 2022 Survey on the Official Language Minority Population," *Ethnicity, Language and Immigration Thematic Series*, Statistics Canada Catalogue n°. 89-657-X 2024008.

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